

QUICK GUIDE CONNECTING HIKVISION DVR TO MOBILE DEVICE USING HIK CLOUD









Download & Install: Hik-Connect



 Download Hik-Connect for Mobile from the App Store or for Android please visit Hikvision App Store <u>https://appstore.hikvision.com/</u>



2. Open the app and click **Login** from the menu, then click **Register**



 Enter your email or mobile number and complete the registration process following the instructions, you will receive a verification code by text that you will need in order to complete the registration process.
Alternatively click on Register by email if you prefer to use your email, you will receive the verification code by email.

14:14 🕫		ı∥ ≎ ■
<	Register	
Enter Mobile	Phone Numbe	r
United Kingdom (+	-44)	>
Mobile Phone Num	ber	
The phone number wi retrieving password.	ll be used for login or	
<u>Registe</u>	r by Email Address	2



 With a monitor connected to your HIKVISION DVR/NVR log in to the recorder and go to Settings /Network / General – make sure DHCP and Obtain DNS box is enabled, or enter the correct IPV4 address, Subnet Mask, and Default Gateway for your network

NVR			1	٩		R A	٥
System	>	TCP/IP	DDNS	NAT	NTP	Log Server Sett	ings More Settings
Network	~		NIC	Туре	10M/100M/	′1000M Self-adar ∽	
General			DHCP (I	IPv4)			
Platform Access			IP Add	dress	192.168.1.		
Email			Subnet I	Mask			
Camera	>		Default Gat	eway			
Event	>		MAC Add	dress	54:c4:15:d2	:6c:b5	
Record	\$		MTU(B	ytes)	1500		
Record	ĺ	4	uto Obtain	DNS			
		Prefe	rred DNS S	erver			
R.		Alter	nate DNS S	erver			
		Inter	nal IPv4 Ade	dress	192.168.25	4.1	
					Apply		

5. Go to Settings /Network / Platform Access. - Enable HIK-Connect

NVR		٢	T Q	¢
System	>	Type Hik-Connect	~	
Network	× (Enable		
General	Connection	Status Offline		
Platform Access	Bind	Status No		
Email	Stream Enc	ryption		
Camera	, Se	rver IP litedev hik-conn		
Event	>	Apply		
Record	`			N.

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6. The NVR will ask you to accept the terms and conditions



7. Click on Verificaation Code Edit icon

NVR	, (o
System	Туре	Hik-Connect ~	
Network	Enable		Verification Code
General	Connection Status	Offline	******
Platform Access	Bind Status	No	
Flationn Access	Platform Time Sync		
Email	Stream Encryption		
Camera	Server IP	litedev.hik-connect.cc	
Event		Apply	add device.
Record			
			*

 Make a note of the verification code or create your own verification code. The Verification code is required to view encrypte video streams on remote devices such as PC & mobile phones. Alternatively disable the stream encryption on the slider tab shown in the image above.

NVR				ð		_
					Edit Verification Code	×
System		Туре	Hik-Connect	~]	abc123	
Network	~					nfirm
		Enable			Verification Code	L
General		Connection Status	Offline		*****	
		Bind Status	No		D - 22-53 5 C	1
Platform Access		Platform Time Sync				
Email		Stream Encryption	<u> </u>			
Camera		Server IP	litedev.hik-connect.cc			
Event						
Record						

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9. Go back to the Hi-Connect App Click (+) to add a new device



10. SCAN the QR Code provided on the NVR/DVR Platform Access Page with the Hik-Connect APP to bring up the DVR serial number and click **Add.** Then click **Next**



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11. Click on the **device** to bring up the preview window, click on the **preview window** to see the camera images. For further details please refer to the Hik-Connect manual.



Please note if you are having remote connection issues, we suggest you try using Google DNS server settings

System	>	TCP/IP	DDNS	NAT	NTP	Log Server Settings	More Settings
Network	~		NIC	Туре	10M/100M/	1000M Self-adar ~	
General			DHCP (IPv4)			
Platform Access			IP Ad	dress			
Email			Subnet	Mask			
Camera	>		Default Gat	eway			
Event	\$		MAC Ad	dress	54:c4:15:d2:	6c:b5	
LIGHT			MTU(B	ytes)	1500		
Record	>		Auto Obtain	DNS			
		Prefe	erred DNS S	erver	8.8.8.8		
		Alter	nate DNS S	erver	8.8.4.4		
		Inter	rnal IPv4 Ad	dress	192.168.25	4.1	
					Apply		

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